



**STARBUCKS COFFEE COMPANY**

**Bethesda Gateway  
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**Lizanne Kile  
Store Development Manager**

March 4, 2010

Dear Debbie,

I want to thank you for all your efforts with regard to your support and representation of Starbucks Coffee Company. You have always responded in a timely fashion with the utmost professionalism. You are well respected in the industry and your ability to reach those with information in a timely way solidifies your stance in our professional community.

The team support at Mackenzie has been top notch, providing necessary maps, demographics and psychographics that have given us additional insight to the market, enabling us to make good, sound real estate decisions.

I look forward to our continued working relationship.

Sincerely,

*Lizanne Kile*

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